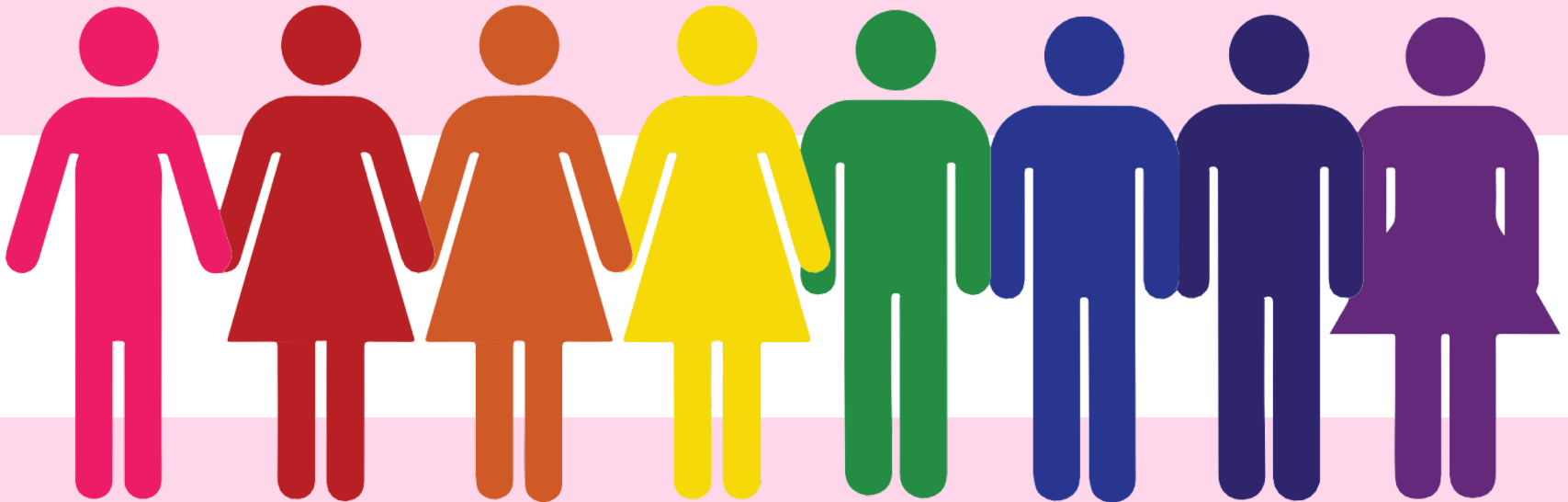


# Helping Transgender Employees Transition at the Workplace



## IBM's Global Framework

***Marijn Pijnenburg***

*Global Business Development Executive  
IBM Workforce Engagement Services*

## HELPING TRANSGENDER EMPLOYEES MAKE THE TRANSITION AT WORK

### Introduction

**Note:** This content has been designed for a global audience, is based on global, corporate policies and summarizes legal principles applicable in many countries. Because laws and regulations vary by country, some of the content contained in this module may not be applicable in the country in which you work. However, as IBM managers and employees, it is important that you are sensitive to these principles even if the law in your country differs. You will work with IBMers in other countries. IBM complies with the applicable local laws where it operates, and your interactions with IBMers similarly need to be consistent with IBM policies and local laws.

### Content includes:

- Workforce Engagement Transition Framework
- How to begin;
  - Explanation on all relevant (local) topics
  - Privacy, confidentiality, employee consent
  - Roles and support structure
  - Provided resources and trainings

TRANSGENDER: LEADING INCLUSIVELY



LGBT: LEADING INCLUSIVELY



LESBIAN, GAY, BISEXUAL AND TRANSGENDER (LGBT) ALLY PROGRAM



COMMON TERMS USED TO DISCUSS GENDER



HELPING TRANSGENDER EMPLOYEES MAKE THE TRANSITION AT WORK

## Preparation

### What does it mean to be transgender?

Gender Issues and Vocabulary

Your role as a manager is important. You set the tone for the team. By using respectful language and the proper pronouns, you will help to model the way everyone on the team should behave.

### Content includes:

- Planning the full process and individual preferences
- Tasks of: Manager, HR partner, Diversity Leader, Legal, Health Services and Diversity Engagement Partner
- How best to stay engaged with the employee
- Communication plan internal (and external)

To understand more about IBM's LGBT+ community, read [Bringing My Whole Self to Work](#).

COMMON TERMS USED TO DISCUSS  
GENDER



HELPING TRANSGENDER EMPLOYEES MAKE THE TRANSITION AT WORK

## Workshop

### How to be an Ally

Helping Transgender Employees Transition at IBM

You may work with the LGBT Global Diversity leader to set up a workshop for your team members as you strive to help both your transgender employee and the rest of your team during the period of transition. Other participants in this workshop can include peer managers as well as upline managers, and others you and the transgender employee choose to invite.

**Content includes: Leading Inclusively trainings and video's**

VIDEO

 The Transgender Journey




 Helping Those Who Are Transitioning



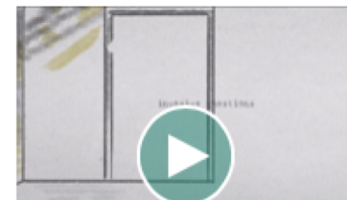
 Chance Encounters



 Issues Transgender People Face



 Common Mistakes and How to Avoid Them





## HELPING TRANSGENDER EMPLOYEES MAKE THE TRANSITION AT WORK

## Support

## Continuing to Support Your IBMer

The transgender journey is an ongoing one. You should check back with the employee and with the team on a regular basis to make sure everything is going well. Monitor the workplace for microaggressions (described below) and address them if they arise.

### Content includes:

- Monitor and Checks
- Continuous Feedback
- Microaggression; Notice & React
- Mentoring possibilities



## Recapturing;

- Understand the need of Employee Consent
- Recognise the importance of Privacy and Confidentiality
- Remember that Every Transition is Unique

Additional online trainings and certification include:



## LGBT+: Leading Inclusively

Learn more about the **LGBT+ community** and how you can support IBM's diversity mission.



## Transgender: Leading Inclusively


Expand your understanding and explore ways IBMers can support the **transgender community**.



## Becoming an LGBT+ Ally

Learn more about the important role **Allies** perform in creating an inclusive culture.

Externally Available

A close-up, slightly blurred photograph of several rainbow flags being held up by people. The flags are the primary visual element, with their vibrant colors (red, orange, yellow, green, blue, and purple) standing out against a dark, out-of-focus background. The perspective is from a low angle, looking up at the flags, which are held by hands visible at the bottom and sides of the frame.

# Supporting the journey **Gender transition in the global workplace**

A best practices study based  
on IBM's comprehensive approach

**Download whitepaper via [ibm.com/diversity](https://ibm.com/diversity)  
see under "Inclusive IBM"**

# Follow up Questions ?

[marijn.pijnenburg@nl.ibm.com](mailto:marijn.pijnenburg@nl.ibm.com)



Marijn Pijnenburg